

# Frontier Fast Facts

HAVE A  
CONVERSATION  
ABOUT THE NEW  
FRONTIER

Frontier Communications is the nation's largest communications services provider serving rural America. We offer telephone, television and Internet services, bundled offerings, wireless Internet data access, data security solutions, and specialized bundles for small businesses and home offices, and advanced business communications Access Solutions for medium and large businesses.

**Employees:** About 14,000

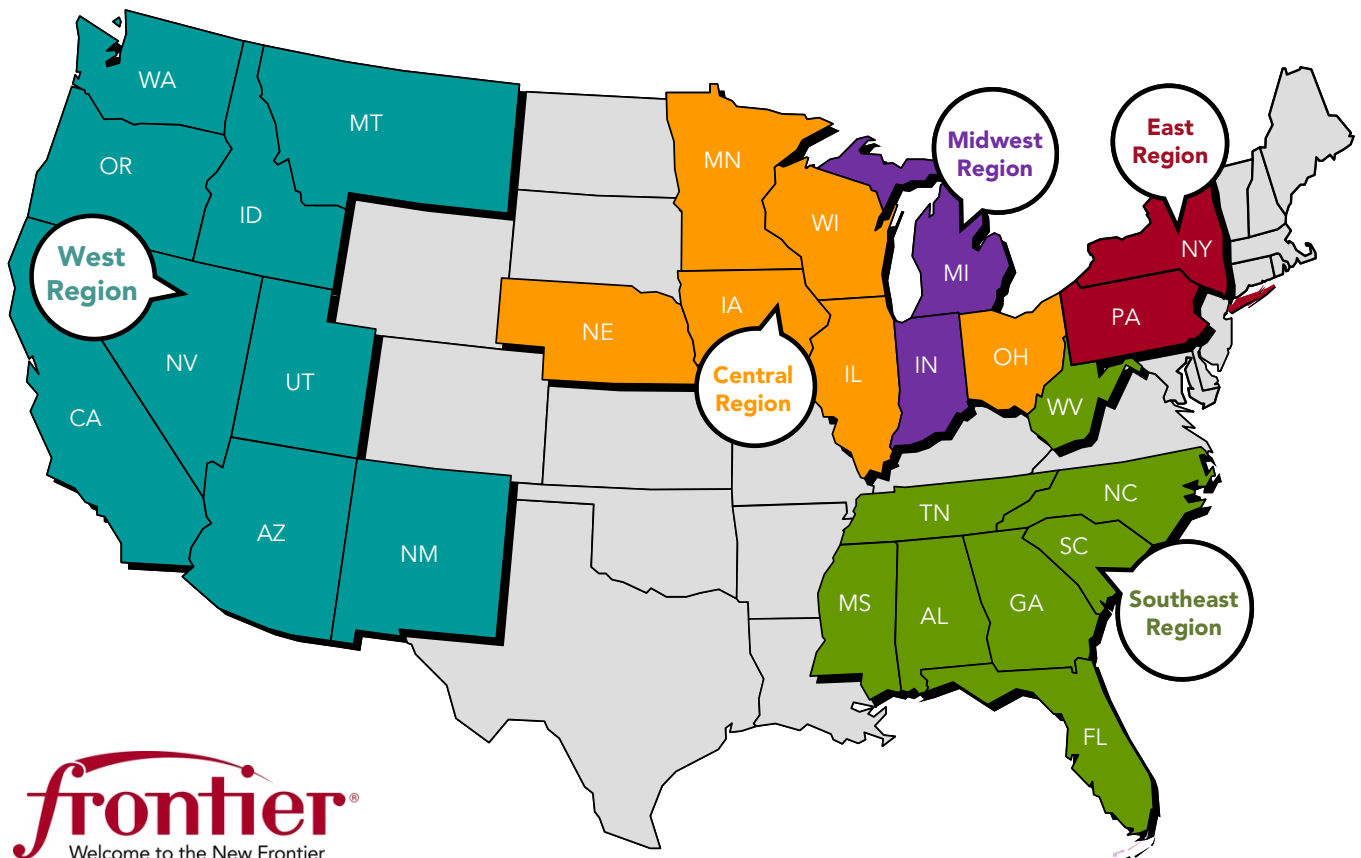
**Customers:** More than 4 million (pro forma 12/31/09)

**2009 Revenue:** \$6.0 billion (2009 pro forma)

**Adjusted EBITDA:** \$3.0 billion (2009 pro forma)

**Website:** [www.frontier.com](http://www.frontier.com)

- Incorporated in 1935
- S&P 500 / NYSE: FTR
- Corporate HQ in Stamford, Conn.
- Operating in 27 states
- 100% U.S.-based workforce



# Our Mission

Be the leader in providing communications services to residential and business customers in our markets.

## Our Values

Put the customer first • Treat one another with respect • Keep our commitments • Be accountable • Be ethical in all of our dealings • Be innovative; take the initiative • Be team players • Be active in our communities • Do it right the first time; continuously improve • Use resources wisely • Use Frontier products and services • Have a positive attitude

## Our Products and Services

Broadband, Phone, Satellite television, FiOS, wireless Internet data access, PC security solutions and technical support, Internet-based television, carrier services, specialized bundles for small businesses and home offices, and advanced business communications Access Solutions for medium and large businesses.

## Our Senior Leadership

- **Maggie Wilderotter**, Chairman & CEO
- **Kathleen Abernathy**, Chief Legal Officer & EVP
- **Pete Hayes**, EVP – Commercial Sales
- **Daniel McCarthy**, EVP & Chief Operating Officer
- **Cecilia McKenney**, EVP – HR & Call Centers
- **Donald Shassian**, EVP & Chief Financial Officer
- **Melinda White**, EVP – Marketing & New Business

## The States We Serve

Alabama, Arizona, California, Florida, Georgia, Idaho, Illinois, Indiana, Iowa, Michigan, Minnesota, Mississippi, Montana, Nebraska, Nevada, New Mexico, New York, North Carolina, Ohio, Oregon, Pennsylvania, South Carolina, Tennessee, Utah, Washington, West Virginia and Wisconsin.

## Our Region Executives

- **Ken Arndt**, President – Southeast Region
- **Don Banowetz**, President – Midwest Region
- **Denise Baumbach**, President – West Region
- **Ann Burr**, President – East Region
- **John Lass**, President – Central Region

## Information for Investors

Frontier Communications Corporation was incorporated under the laws of the state of Delaware on November 12, 1935. Frontier's common stock trades on the New York Stock Exchange (NYSE) under the symbol FTR. From May 2000 until July 31, 2008, Frontier was named Citizens Communications Company and traded on the NYSE under the symbol CZN.

Frontier is included in the S&P 500 Index and is a Fortune 500 company. Subject to the discretion of the Board of Directors, it currently pays an annual dividend of \$0.75 per share, payable quarterly.

Frontier's stock transfer agent is Computershare, [www.computershare.com](http://www.computershare.com). For information about Frontier's leadership, stock, dividends and more, visit [www.frontier.com/ir](http://www.frontier.com/ir)

**NEVER  
LET A SLOW  
CONNECTION  
INTERRUPT  
A GREAT  
CONVERSATION**

**AND STAY  
CONNECTED  
WITH HIGH-SPEED  
INTERNET, FiOS,  
MY FITV AND  
PEACE OF MIND  
SERVICES**